# From Telcos to Techcos

A metadata-driven transformation





## Terabytes of metadata 24/7



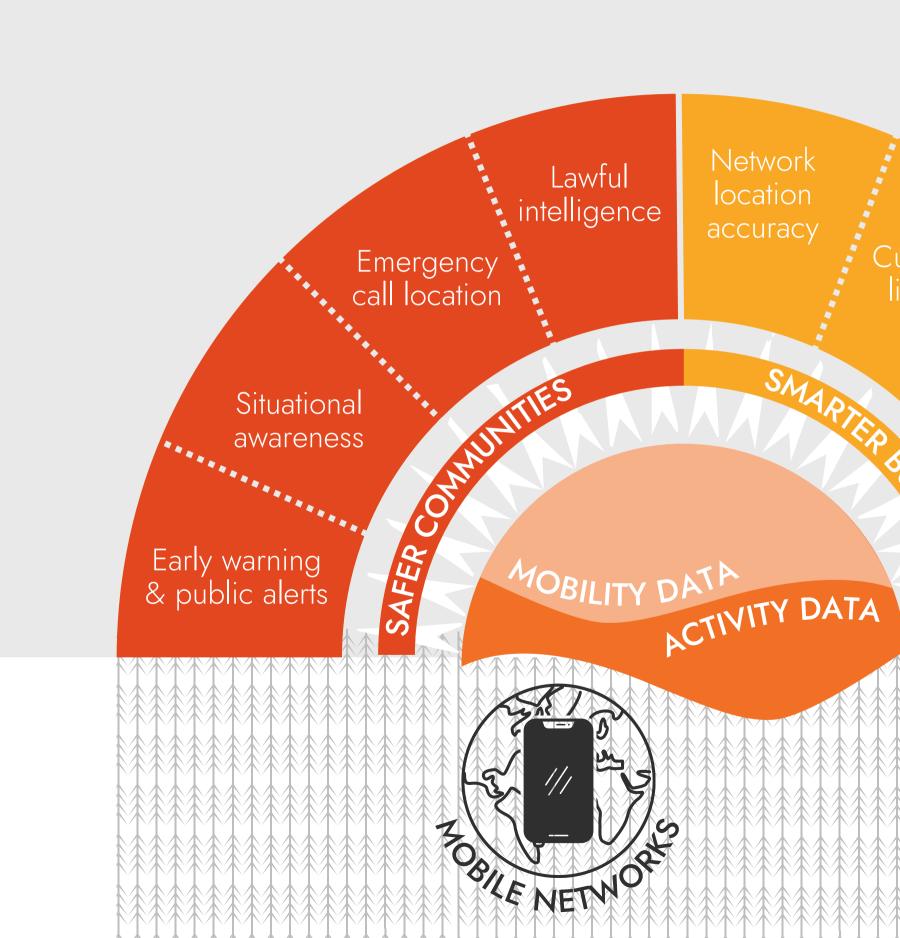




Alarms System KPIs **Maintenance KPIs** Calls & texts Gauge Billing records **Battery fill** Bank account **Card transactions** 



## Scalable platform, trusted partner





Customer lifetime value

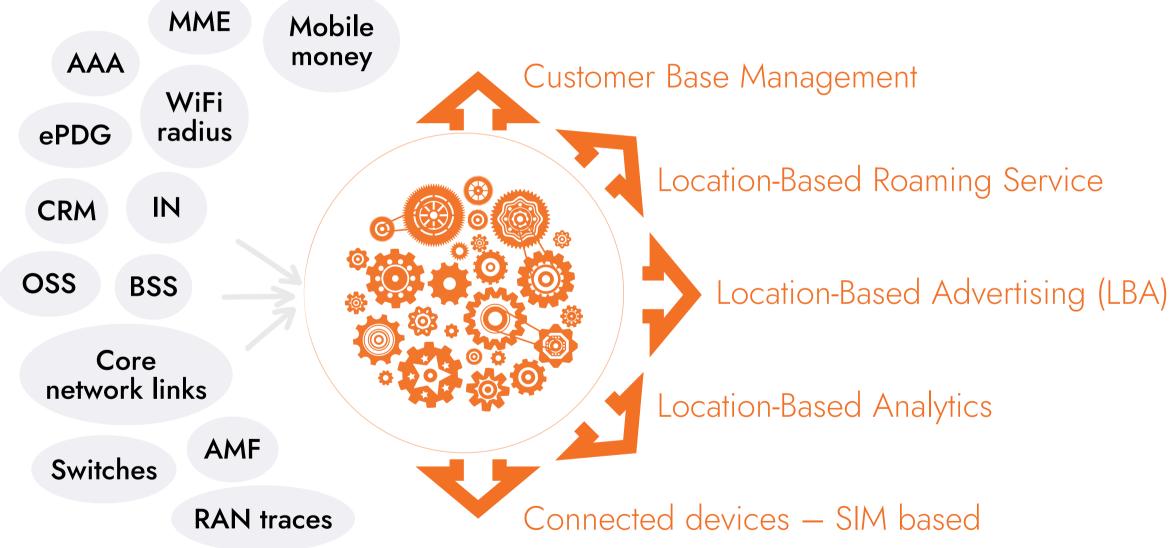
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5G data monetization

> Network/API monetization









monetization Internal monetization External

- Fully integrated platform with many various sources from the network
- Mutualized and specialized fast data processing capability
- Increased run-rate through activation of ready-to-use applications
- Immediate monetization, deployment < 1 month
- Generate 200M €\* additional yearly revenue \*Tier 1 MNO in Europe with 17M subscribers

## **HIGH-VALUE INSIGHTS**

### Mobile data points

- Bundle subscription
- Bill payment
- Traffic (local voice, int'l voice, data, SMS, etc;) generated by the customers
- Location data

### Socio-demographic segmentation

- Age, gender
- ARPU level
- Handset category
- Income stability
- Friends and family network
- Traffic volume
- Traffic patterns and timing
- Preferred channel
- Upgrade performance
- Occasion and/or timing

### Geographic segmentation

- Home/work location
- Holiday

- School/University • Other places of
- interest:
- Museum
- Sports stadiums
- Malls
- Amusement parks
- Clubs
- Exhibitions
- Airport
- Monuments
- Personality/lifestyle
  - Incentive propensity

### **Behavioural insights**

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- Traffic and movement behaviour & frequency
  - Day vs night
  - Week/weekend
  - Holidays
- Mean of transport
  - (car, bus, metro)
- Frequent traveller
- Domestic/int'l traveller
- Business/leisure
- Social activity

### Customer traits

- Cinema lover
- Active 'club-going'
- Sport addict (golf, ski, tennis)
- Beach/mountain lover
  - Blue/white-collar
- Tech savvy traveller
- Culture addict
- Music lover

## **User traits**

### **TARGETED OFFERS**

- Roaming offers to frequent travelers
- High throughput to heavy gamers
- Mobile and sport TV packages to sports fans
- Financial services

## **Segmentation**

### MARKET ANALYSIS

- Drive marketing campaigns and mobile packages to attract specific profiles
- Check evolution in real time of customer base characteristics

## **User behavior**

### PREDICTIVE MARKETING

- Top-up prediction
- Churn Detection
- Best Time to engage

Conservative/social

## **Al-driven location intelligence**



### Choose

The most appropriate location method based on user context

- Urban or Rural
- Device model/OS
- Indoor or Outdoor



### **Enhance**

Positioning by crosschecking results from different location methods. Automatic detection of inconsistency and autohealing



## Analyze

- Mobility behavior: Individual behavior: favorite places, habits, interaction with other users, trip analysis
- Population behavior: number of unique visitors, dwelling time, typical journey
- Users' traits: travelers, sport addict, suspects

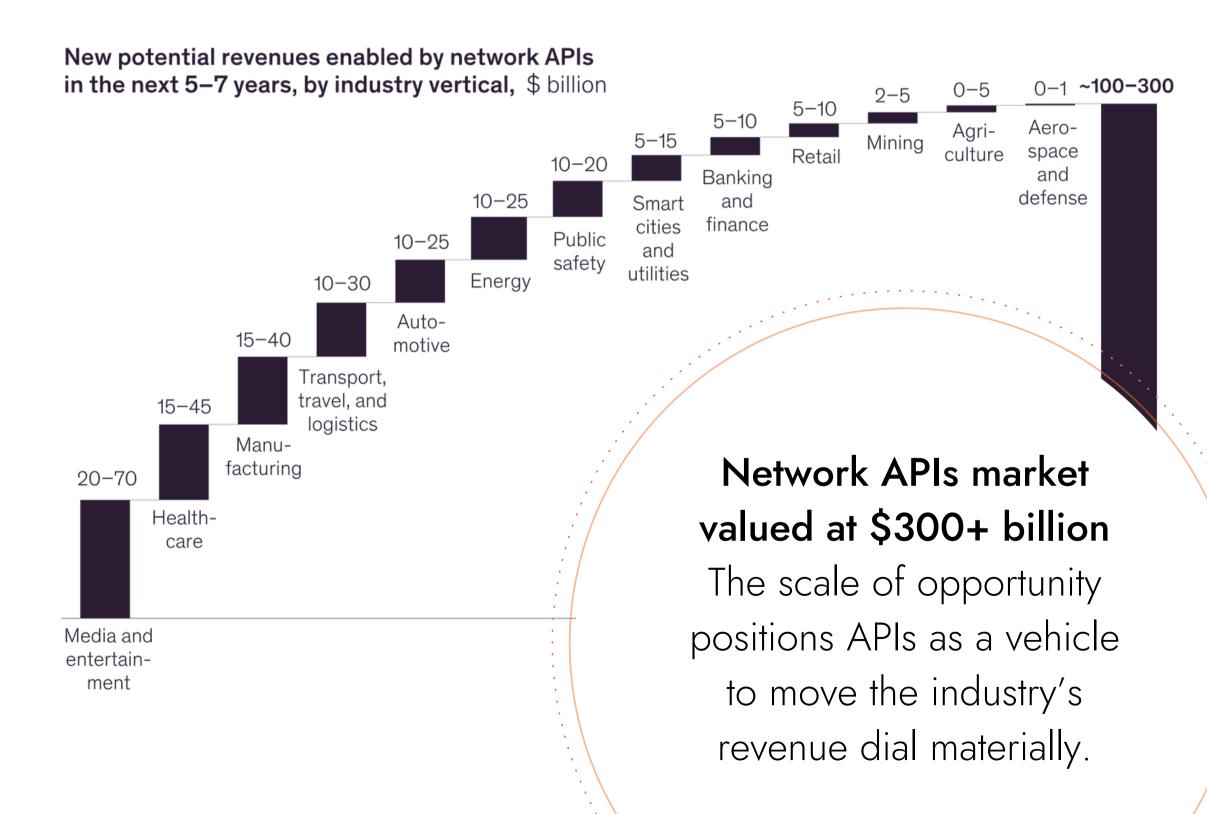


## **Predict**

Users' actions

- Next visited places
- High attendance prediction
- Unusual regrouping
- Urbanization trends

# Network APIs offer telcos a chance to generate sizable returns on their 5G investments





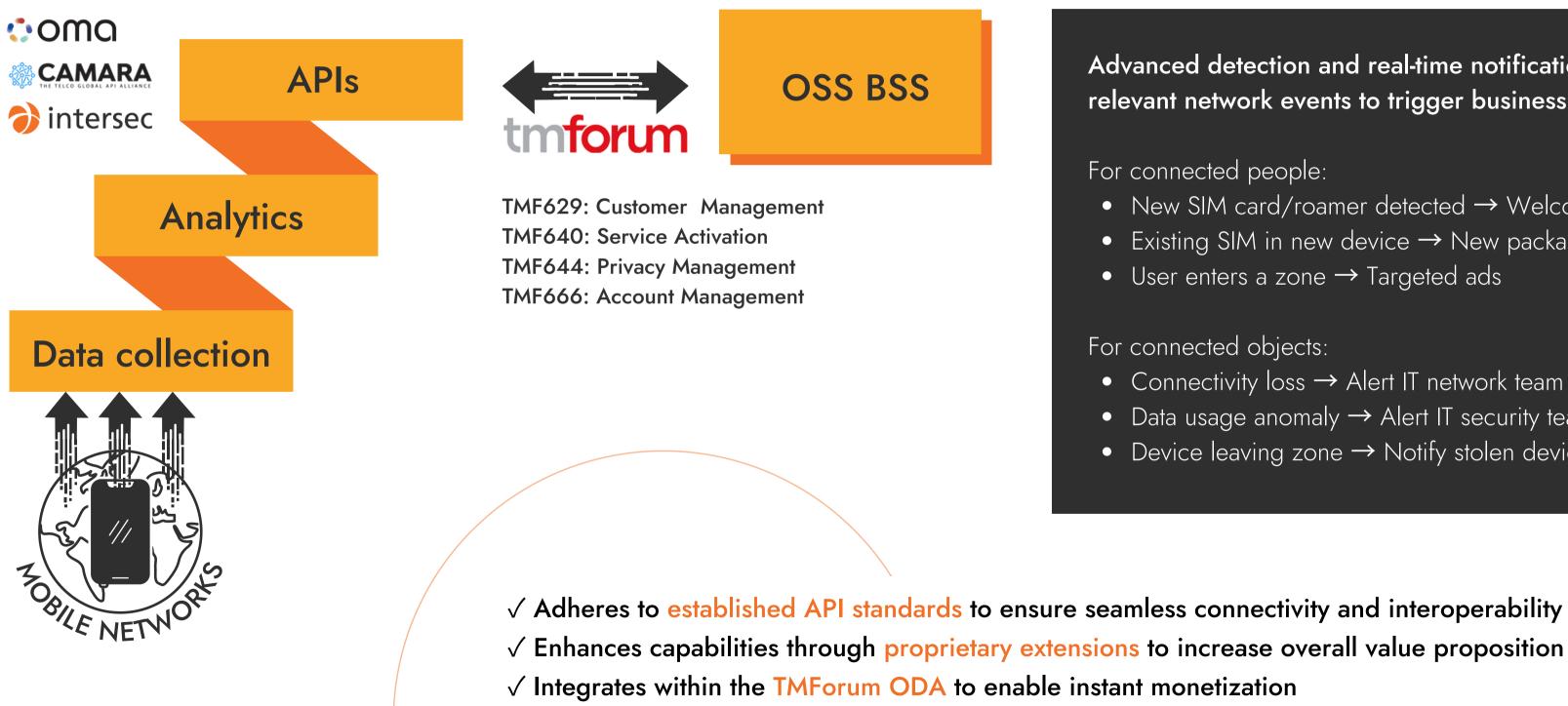
### HIGH-POTENTIAL, HIGH-PRIORITY API CLASSES:

"Simple APIs related to location and fraud prevention are relatively uncontroversial, easy to implement, and relevant to a variety of industries or use cases, including banking, fintech, and insurance for SIM swap."

Source: McKinsey, February 2024



## A network-powered ecosystem



Advanced detection and real-time notifications of relevant network events to trigger business actions:

For connected people:

- New SIM card/roamer detected  $\rightarrow$  Welcome SMS
- Existing SIM in new device  $\rightarrow$  New package
- User enters a zone  $\rightarrow$  Targeted ads

For connected objects:

- Connectivity loss  $\rightarrow$  Alert IT network team
- Data usage anomaly  $\rightarrow$  Alert IT security team
- Device leaving zone  $\rightarrow$  Notify stolen device



## All in a single platform

## **Endless possibilities**

## 100% people & devices 24/7

- Subscribers insights • Location insights • Device management • Real-time context detection

## **100 % trusted & reliable**

Fully compliant with industry standards & seamless integration into your architecture.

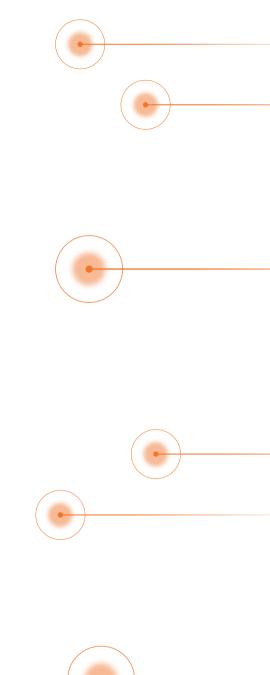




 $\rightarrow$ 



• Regulatory compliance • Internal data monetization • External data monetization • Network monetization











Testimonial

Intersec's strength lies in the modularity of the platform on which we can plug various modules, depending on use cases. Its fast data foundation collects an incredible number of insights. At Orange, we need solid, lasting and scalable solutions to tackle challenges over time and remain competitive.

Arnauld Blondet, Innovation & Digital VP, Region MEA



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